CONNECTING THE SHARKCLEAN™ APP AND ROBOT

Search SharkClean in the app store and download to get started.

STEP 1 Create An Account	STEP 2 Activate Robot Wi-Fi	STEP 3 Select Robot (Apple iOS Only)
• Open the **SharkClean** app and set up your account.	• Hold down **Dock** and **Clean** buttons simultaneously until **Wi-Fi** light (🛜) on robot blinks.	• Exit the app and open Wi-Fi settings. • **Select your robot** (Ex. Shark_RVXXX) from the menu. • Exit settings and return to the SharkClean app.

STEP 4 Connect To Home Wi-Fi	STEP 5 Success!	WI-FI TROUBLESHOOTING
• If you have multiple Wi-Fi networks, select the **2.4 GHz** network.	• When pairing is complete, the **Success** screen will appear.	• To use the app, your phone must be connected to a 2.4GHz network. The app will not work on a 5GHz network. • **DO NOT** use a VPN or a proxy server. • Make sure Wi-Fi isolation is turned off on the router.

RV1100SRCA_QSG_E_MP_Mv1

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@sharkcleaning

Shark IQ ROBOT
SELF-EMPTY™

QUICK START GUIDE

To stay current on our latest updates and features, **DOWNLOAD THE SHARKCLEAN™ APP.**

Search "SharkClean" in the app store.

📥 Download on the **App Store**   ▶ GET IT ON **Google Play**

Scan QR code with your phone's camera to quickly find and download the app

OPTIMIZING YOUR HOME FOR CLEANING

STEP 1 — PREP YOUR HOME
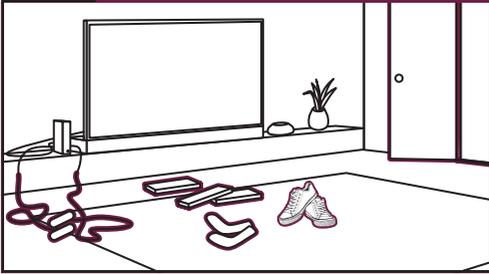
Clear cords and remove small objects like toys, clothing, or drapes from floors. Open interior doors where you want your robot to clean.

STEP 2 — SET UP FOR SUCCESS

BotBoundary strips
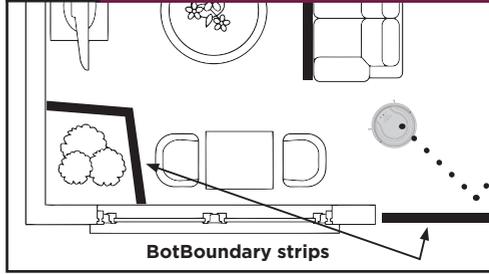
Use the BotBoundary® strip included in the box to keep your robot out of the areas you would like it to avoid:
- Near power cords or phone chargers that may become tangled
- In front of high thresholds

SETUP

STEP 3 — PREP THE ROBOT
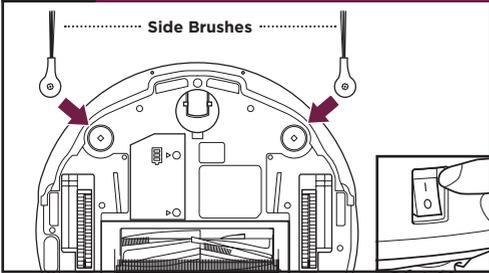
Side Brushes

- Remove protective film from robot and base.
- **Attach side brushes**.
- The **power button** on the side of the robot must be in the (I) ON position.

STEP 4 — SET UP THE BASE

1 m

1 m

1.5 m

SharkMat
(for use on carpet)
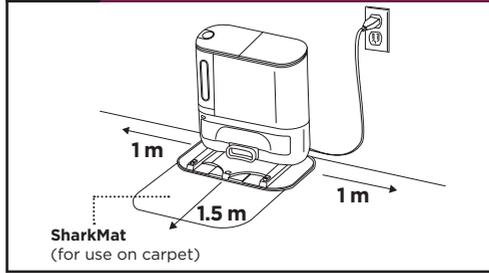
Find a **permanent** location for the base. Place it with its back against a wall, in an area with a **good Wi-Fi** signal. Remove any objects that are closer than 1 m from either side of the base, or closer than 1.5 m from the front. For best results, set up base on **hard floor**, or on the **SharkMat**.

STEP 5 — PLUG IN THE BASE
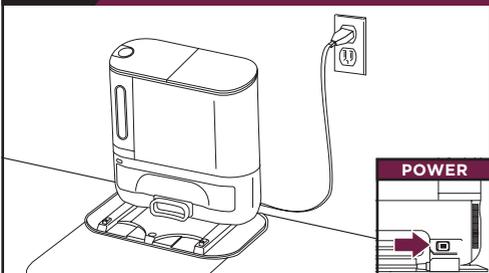
POWER

- Plug cord into electrical outlet.
- Make sure the **power switch on the back of the base is in the ON position**.

The **Indicator Light** will illuminate green when base has power.

STEP 6 — CHARGE THE ROBOT

INDICATOR

6h First Charge
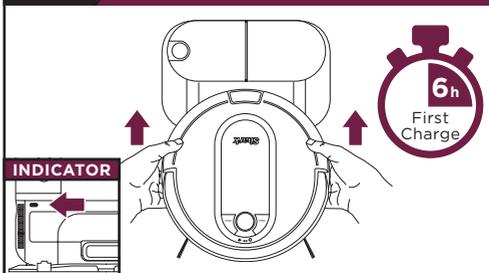
Place robot on base to charge for **6 hours**. Power button must be in the (I) ON position and the robot must be aligned correctly, with its **back side** against the base. When charging begins, the robot will **BEEP** and the **DOCK** light will turn **BLUE**.

NOTE: Robot will empty during first docking.

WHAT TO EXPECT

As your robot learns your home, you may need to make some small adjustments to optimize performance.

AVOID MOVING THE ROBOT OR BASE
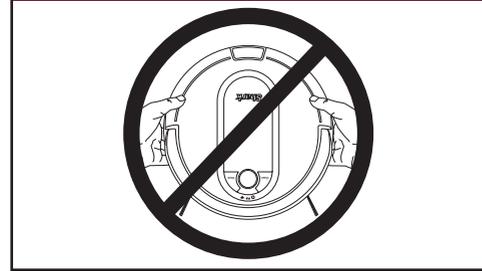
While your robot is cleaning, **DO NOT** pick it up and move it, or move the charging base—this will impact the robot's ability to map your home.

INTERACTIVE MAP

Living Room   Kitchen   Dining Room
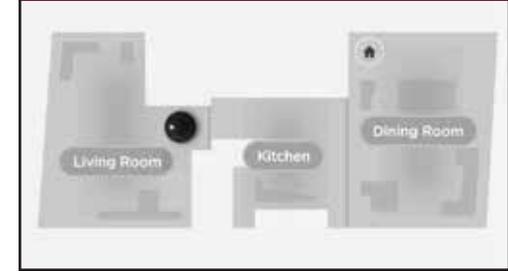
Your robot will improve its map with each run, so run it frequently to get the best map.

LIGHTING CONDITIONS
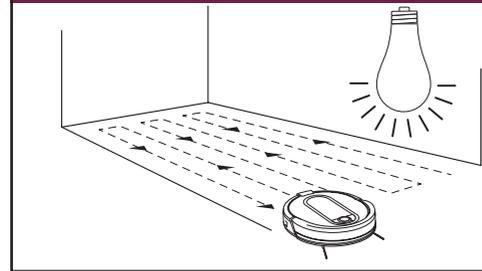
Your robot has a hard time navigating your home in the dark. Run your robot in well-lit conditions. If you run your robot at night, make sure to keep the lights on in the rooms to be cleaned.

DOORWAYS AND THRESHOLDS
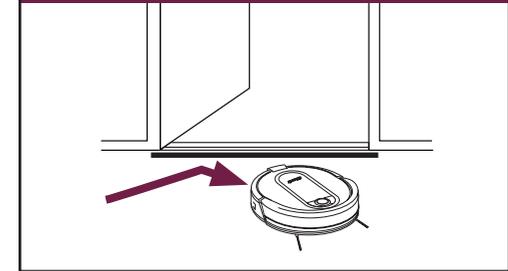
Your robot can easily climb over most thresholds, but if one is too high, block it off with a BotBoundary® strip.

STEP 7 — DOWNLOAD THE SHARKCLEAN™ APP

Scan QR code with your phone's camera to quickly find and download the app

Search "SharkClean" in the app store. Some of the exclusive features in the app:
- Build an interactive map of your home.
- Select specific rooms to clean from the interactive map.
- Control your robot from anywhere.

CAN'T CONNECT TO WI-FI?

Restart your phone
Reboot your robot
- Make sure the power switch on the back of the BASE is in the ON position.
- Press the power button on the side of the ROBOT to the OFF position for 10 seconds. Press it again to turn power back ON.

Reboot your router
- Unplug the router power cable for 30 seconds, then plug it back in. Allow several minutes for your router to reboot completely.

Questions? Two Easy Steps If You're Stuck:
Having trouble connecting to your robot? Call **1-888-228-5531** for robot support.

For how-to videos, FAQs, troubleshooting, and tips & tricks visit: **sharkclean.com/support**

Smart Home Setup
To set up voice control using Google Home or Amazon Alexa, visit **sharkclean.com/app** for instructions.